

Our ProAutomated Partnership Process

How We Fit

Communication

We'll communicate weekly, daily, or even hourly with your project managers and controls engineers on-site or back in your office. We'll handle escalations real-time with a process we've already set up together — reporting and communicating on your schedule and in your format.

Documentation

We'll complete all required documentation and reporting to ensure an excellent project handoff. We'll report this documentation on your schedule and at your frequency. We understand the amount of work required to do this and we do it on every project.

On-Site

We'll work along side your Controls Engineers or alone on each project while following your best practices. We'll complete tasks as you assign or we will manage the entire project, it's up to you. If it happens on-site, we can handle it.

POST-PROJECT

DURING
THE PROJECT

PRE-PROJECT

Project Turnover

As we give the project back to you, it won't be the last time you talk with us. Our On-Site Engineers will remain attached to your project and available for any questions regardless of when they come up. We'll also be available for any additional post-project support or adjustments needed.

Scope

For each project, we'll have a team making sure we are clear on scope, timeline, and any project specific details and training needed. From there, we'll work internally to make sure we are ready to add value to your project from day one.

Schedule

You'll contact our industrial automation manager or dedicated scheduling team to notify us of a potential project. You'll provide us with the location, number of On-Site Engineers needed, skill set and experience needed. We'll do the rest and confirm within 24 hours.